



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG);

Email: centralaiace@gmail.com; Ph. 9907434051

AIACE/CENTRAL/2019/45

Dated 7/3 /2019

To
The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat, Kolkata-700156

Sub:-- Medical Reimbursement and Cashless treatment of Coal India Employees.

Dear Sir,

CIL and its subsidiaries are extending medical facilities to the working and retired employees and their families through various medical establishments from the dispensary level to the central and apex hospitals in different parts of the coalfields. Special emphasis is also given on occupational health, HIV /AIDS awareness programme.

The company also provides reimbursement facilities of cost of treatment/medicines undergone at different hospitals other than that of CIL. Settling of claims is naturally a huge task considering the reduced manpower strength which can be deployed in processing these medical claims. There are instances where more than a year has passed and bills remain unprocessed / unpaid. This situation is somewhat tolerable for the working classes but it becomes a hardship for retired manpower.

One way to solve this agony is to go for online submission and passing of scanned documents with digital / physical signature of claimant (as adopted recently while implementing NPS for Executives), and other way is to issue a smart-card type of facility to every employee. The procedure of resorting to submission of scanned copies of documents is still in nascent stage and may not be possible for implementation by CIL. Now to overcome similar situations, a government agency UTIITSL has developed expertise and they have been engaged as Bill Processing Agency (BPA) by government agencies like Central Government Health Scheme (CGHS), Ex-servicemen Contributory Health Scheme (ECHS), Employee's State Insurance Corporation (ESIC), National Institute of Mental Health and Neuro Sciences (NIMHANS), Railway, Railway Cashless Treatment Scheme (CTSE).

At a nominal cost, UTIITSL/BPA has agreed to provide a transparent system for online referral generation and bill processing for scrutiny and processing of all bills (SST/Secondary/Investigations etc) of Empanelled Hospitals/Diagnostic Centers for beneficiaries. Many organizations have even deployed UTIITSL for preparation of employees Smart Card also. It is felt that it will be a good step if CIL comes forward in outsourcing this Bill processing job to UTIITSL. This will reduce the workload of CIL and its manpower will effectively concentrate on the core job of CIL which is nothing but Coal Mining efficiently and economically in an eco-friendly manner with due regard to safety, conservation and quality as stipulated in its mission.

If called for discussions, the core team of AIACE is ready to offer CIL further suggestions for developing / refining a better scheme in line with facts stated above..

We sincerely hope that our suggestions will be considered and CIL will wake itself up in this matter.

Regards,

P K SINGH RATHOR
Principal General Secretary

Cc - DP/DF/DT/DM,CIL Kolkata.